

Fast Pace Medical Clinic, PLLC Provides Notice of Data Privacy Event

Fast Pace Medical Clinic, PLLC (“FP”) is providing notice on behalf of its business associate, FPMCM, LLC, of a data event that may impact the confidentiality of information related to certain individuals.

What Happened? On August 12, 2025, an individual made a legitimate request for one patient’s information. In response, an FPMCM, LLC employee inadvertently sent a document containing limited information for additional patients. FP discovered the issue the next day, August 13, 2025, and immediately commenced an investigation, which it recently completed. As part of the investigation, we received written confirmation that the inadvertent recipient deleted the email, including the attached document, did not retain copies of the document, did not share or otherwise disclose the information, and maintained the confidentiality of the information. We also undertook a time intensive effort to review the document to identify what information was in it, as well as to locate address information for those potentially impacted.

What Information Was Involved? The information that was in the document includes the following: name, service date, internal account numbers, billing codes, and insurance information and may have included Health Insurance Claim Number. It did not include financial account number, Social Security number, or specific information about diagnosis or condition. There is no evidence this information has been or will be misused, nor is there any reason to suspect that it may be.

What FP Is Doing. We take the confidentiality, privacy, and security of information in our care seriously. Upon discovery, we immediately commenced an investigation to confirm the scope of the incident, took appropriate action regarding the employee, and contacted the inadvertent recipient to ensure the information was deleted. We are taking steps to implement additional safeguards and review and update as necessary policies and procedures relating to our data privacy protocols. Additionally, although there is no reason to believe the information has been, will, or can be misused, Fast Pace is offering complimentary credit monitoring services to individuals whose information was impacted as a gesture of goodwill. Individuals may call the dedicated toll-free assistance line for additional information.

What Affected Individuals Can Do. While there is no reason to believe the information has been or will be misused, or has been retained by anyone, individuals should always closely review their Explanation of Benefits as a best practice.

For More Information. Fast Pace is mailing notice to impacted individuals for whom it has address information. Individuals seeking additional information regarding this event may contact Fast Pace using a dedicated toll-free assistance line at 833-792-0479, Monday through Friday between the hours of 8:00 a.m. to 8:00 p.m. Eastern Time, excluding holidays.